



Network Engineer

Full time

Zona Franca Saret, Alajuela

About CRISP

CRISP is a new internet service provider (ISP) that is currently offering various types of service to its business customers. In the near future CRISP will provide high quality, well priced internet solutions to the general public.

What are we searching?

As a first class network engineer your job is to administer and maintain our network. You are responsible for the networking equipment and in a lesser amount the server equipment. You guarantee us an optimal performance of both. The availability of our equipment and their services is your most important task. Besides that you will have regular meetings with your co-workers and directors about how to improve our services and you will have meetings with SUTEL, ICE and other third parties with regards to interconnection. The meetings will take place in both Spanish and English.

What do you need to have?

- Knowledge of and experience with the installation, configuration and administration of professional networking equipment (Cisco and/or Foundry, among others);
- Knowledge of and experience with ethernet switching (e.g. 802.1q) and routing protocols (e.g. BGP);
- Knowledge of and experience with the internet and its various protocols (IP, POP, IMAP, HTTP(s), DNS, et cetera);
- Knowledge of and experience with server environments based on the Linux operating system;
- Knowledge of and experience with an ISP environment (SDH, DSLAM, colocation, CPE's, MDF, et cetera);
- Driver's license.

The following is a pro:

- Experience in the world of cable (coax) connections (CMTS, CPE, etc);
- Experience with Debian and/or Ubuntu Linux;
- Knowledge of the ICE network (Metro Ethernet, "Frontera a Frontera", et cetera)
- CCNA+ (CCNP), or similar.

What do we want to see in you?

- No 9-to-5 attitude;
- Good analytical and troubleshooting skills;
- Fluent in Spanish and English;
- Willing to assist end customers with connection problems they might experience;
- "Bulldog" attitude: you must be able to defend your (technical) solutions, even

when strongly opposed.

What do we offer?

- Competitive salary in US Dollars;
- Laptop;
- Small and informal organization with plenty of space to grow, both personal as professional;

How to apply?

Please send your complete resume to work@crisp.cr. Make sure that your resume includes a phonenumber where we can reach you during business hours and a motivation why you think you should work with us. We will contact you as soon as possible.